

August 9, 2008

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

RE: CC-Docket No. 02-6
CC-Docket No. 96-45
HI-TECH CHARITIES 471 App. No. 632609

Dear FCC Officer:

On Thursday, February 7th 2007, we attempted to submit our form 471 Application No. 632609 within the filing deadline. Due to some changes in the filing process for this year and some changes in the way we filed we were unable to receive an "in-window" filing status for this application.

Based on a recommendation from SLD customer service representatives we chose to file our priority one services separately from priority two services. This resulted in four separate 471 applications to file (the last of which did not get filed because the system would not allow the creation of the application at that time).

For each of these applications we were required to fill out a separate building survey (even though it said we only needed to fill it out once per BEN#) and then contend with closing pop-up boxes on each major portion of the multiple FRN filings before submitting the completed 471. This process was far more time consuming than the prior year. As a result the actual submission of the applications ran all the way up to the 11:59:59 P.M. EST deadline.

We believe that we submitted 471 Application No. 632609 within the time and date deadlines set by the Universal Service Administration: Schools and Libraries Division. Please see the attached screenshots of our first attempt to submit this application. (Fig. 1 and Fig. 2). Please note that a number of minutes had passed before taking this screenshot due to the slow progress of the progress bar indicator to about the halfway point where it stopped progressing and we realized it had stalled. So the actual time of submission occurred well before the time recorded in the screenshots.

After leaving this computer stalled in attempted submission for more than 30 minutes we moved to a different computer and successfully re-opened the 471 application in question and submitted it online. At that point it was well past the deadline.

In addition, around the time of the deadline we attempted to create the last of the four applications (Priority 2 for the last building: MLKP2FY08) but clicking on the "Create Form" button on the Menu page did not open the page to create new 471 Applications. Repeated attempts of clicking on this button only resulted in reloading the Menu page which we had also attempted closing and reopening after clearing the internet cache to no avail.

This is why we believe that the original attempt to submit 471 Application No. 632609 was within the deadline but due to technical problems with the receiving USAC: SLD server not responding it was not recorded. We realize that we must plan accordingly for next years 471 application processes due to the problems experienced this year.

However, Application No. 632609 is the Priority One services application providing telephone and internet connection services for our currently operating school building. This funding is so critical to building operations that we ask that you please provide us with a waiver to allow us to receive timely funding for the upcoming school year.

Thank you for your consideration,

Barbara Brown
V.P. Operations
Hi-Tech Charities
1371 Hamilton Ave.
St. Louis, MO 63112
(314) 389 5737 ext 109
brownb978@aol.com

First Filing Attempt Screenshots:

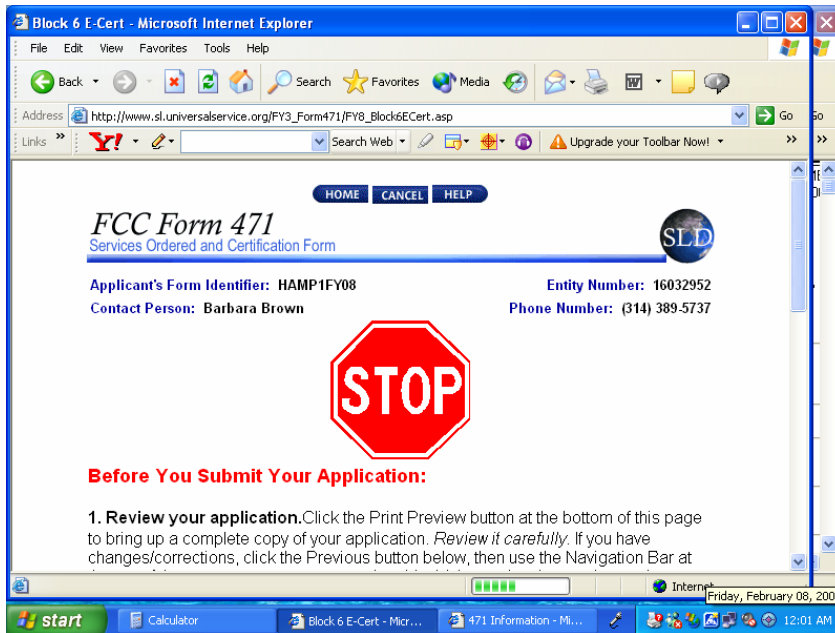


Fig. 1: Top of half of the Browser window after clicking on the Submit button and watching the progress bar slowly creep to about halfway before realizing that it had stalled and a screenshot needed to be taken.

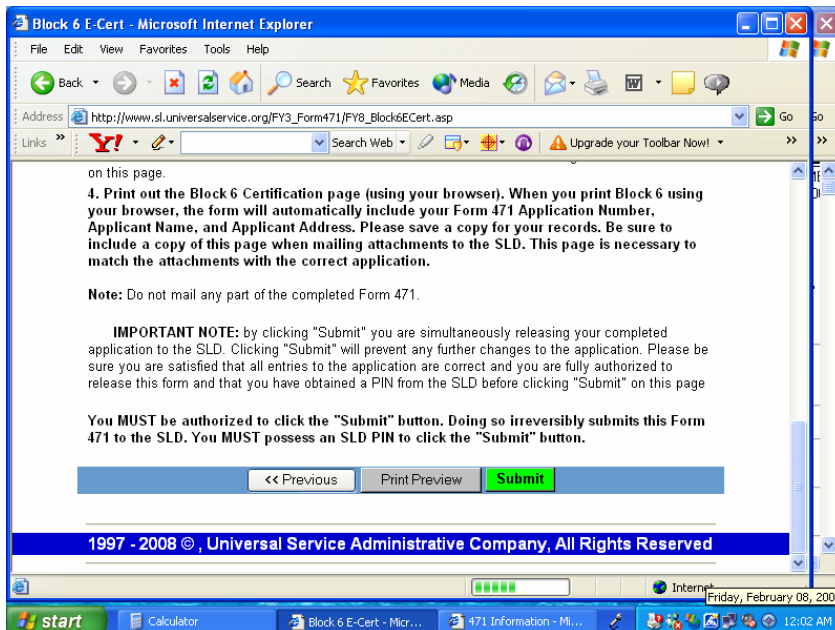


Fig. 2: Bottom of half of the Browser window after clicking on the Submit button and watching the progress bar slowly creep to about halfway before realizing that it had stalled and a screenshot needed to be taken.

